

Examinations

Candidates with prior experience have the option to register for the International Examinations. Below are the examination fees

CompTIA International Exam fees	
COURSE NAME	EXAM FEE
CompTIA A+	NS 4 420.44
CompTIA N+	NS 3 230.33

Note:

Please note that these fees are subject to change.

Registration:

You can register any time of the year. However due to limited space, kindly enquire at your nearest NAMCOL centre.

Training Hours:

Classes are offered in the morning (08H00- 13H00), afternoon (14H00-17H00) and during the evening after 17H00.



**For further information,
please contact:**

Windhoek
Tel: 061 320 5279
Cbicwindhoek@namcol.edu.na

Eenhana
Tel: 065 263 848
CbicEenhana@namcol.edu.na

Ongwediva
Tel: 061 3205503
CbicOngwediva@namcol.edu.na

Otjiwarongo
Tel: 067 304 358
CbicOtjiwarongo@namcol.edu.na

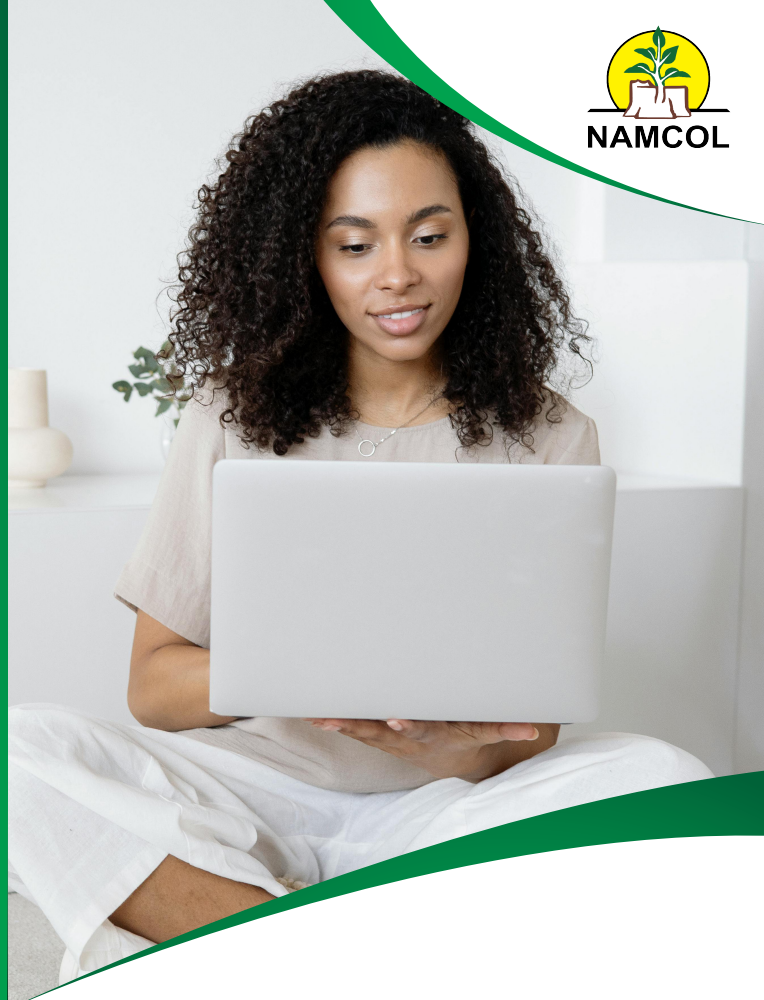
Outapi
Tel: 065 251 070
CbicOutapi@namcol.edu.na

Walvisbay
Tel: 064 205 990
CbicWalvisbay@namcol.edu.na

Opuwo
Tel: 065 277 012
CbicOpuwo@namcol.edu.na

Rundu
Tel: 061 3205551
cbicrundu@namcol.edu.na

Omuthiya
Tel: 065- 247607
cbicrundu@namcol.edu.na



2026

Information Technology Technical Support Certification

in partnership with

CompTIA
Authorized Partner

Visit our website
www.namcol.edu.na



in partnership with

CompTIA
Authorized Partner

Visit our website
www.namcol.edu.na



TAKING EDUCATION TO THE PEOPLE



Introduction

NAMCOL is a fully certified and accredited Computing Technology Industry Association (CompTIA) partner. CompTIA boasts with a successful track record of over 30 years in the IT industry. The demand for a knowledge-based society pertaining to the Information and Communication Technologies shifts as the world is becoming a global village, and research has shown that certified employees have superior communication skills and are better able to understand new and complex technologies.

This programme aims to provide valuable tools and resources to assist training and certifying IT professionals. Successful IT careers start with quality training and certification. The program is designed to promote international certifications and enhance IT career pathways for students.

Entry Requirements

An ICDL (International Computer Driving License) certification or equivalent qualification.

Information Technology Technical Support Certification include the following:

- CompTIA A+
- CompTIA N+
- (This package includes training material, training (face-to-face/online) and the international examinations)

Duration:

3 - 4 Months per course.

CompTIA A+

CompTIA A+ is the preferred qualifying credential for technical support and IT operational roles. A+ certified professionals identify issues and problem-solving more effectively than those without certification. In order to receive the CompTIA A+ certification, candidates must pass two examinations, namely 220-1001 and 220-1002 Core Series. Successful candidates will have the knowledge required to:

- Assemble components based on customer requirements
- Install, configure and maintain devices, PCs and software for end users
- Understand the basics of networking and security, including forensics
- Apply troubleshooting skills to diagnose, resolve and document common hardware and software issues
- Provide appropriate customer support
- Understand the basics of virtualization, desktop imaging and deployment

CompTIA's Network+

CompTIA's Network+ validates the knowledge and skills to troubleshoot, configure and manage common wired and wireless network. Network+ certifies a basic understanding of emerging technologies including unified communications, mobile, cloud and virtualization technologies.

Network+ ensures that an IT professional has the knowledge and skills to:

- Design and implement functional networks
- Configure, manage, and maintain essential network devices
- Use devices such as switches and routers to segment network traffic and create resilient networks.
- Identify benefits and drawbacks of existing network configurations.
- Implement network security, standards, and protocols.
- Troubleshoot network problems.
- Support the creation of virtualized networks.

POPULAR JOB ROLES FOR THE COMPTIA N+

Network Field Technician/Engineer	Network Support Specialist
Network Administrator	Network Analyst
Help Desk Technician	

Fee Structure

A once-off registration fee of **N\$ 1 500.00** is payable.

COURSE NAME	COURSE FEE
Information Technology Technical Support Certification	
CompTIA A+	N\$ 5 140.00
CompTIA N+	N\$ 3 780.00

This include tuition, training materials and the international examinations.

POPULAR JOB ROLES FOR THE COMPTIA A+

Service Desk Analyst	System Support Specialist
Desktop Support Administrator	Help Desk Technician
End User Computing Technician	Technical Support Specialist
Help Desk Technician	Field Service Technician
Associate Network Engineer	Data Support Technician